

QUALITY SYSTEM MANUAL



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|------------------------------|--|---------------------------|--------|
| SUBJECT: QUALITY POLICY | | QS06 | |
| | | SHEET: | 1 OF 1 |
| I.S.O. 9001: 2015 REF: 5.2 | | ISSUE DATE: 15.07.2022 | |
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| COMPILED BY: Quality Foreman | | APPROVED: Quality Manager | |
| Sign: | | Sign: | |

The purpose of **Leader Rubber Company** is to mix Rubber Compound, Manufacture and supply Pre-cured Tread Rubber, Bonding Gum, Gun Rope Rubber and Vulcanising Cement for the Re - Treading Industry.

Leader Rubber Company believes that its market expects a continually improving Product. We aim to continually improve the product we provide to meet our customers' requirements and to produce finished work that we can justifiably be proud of.

Leader Rubber Company aims to achieve the above by implementing a management system that complies with the most recent edition of the international standard of good practice – ISO 9001. It also includes a commitment to meet the requirements of our customers, as well as appropriate legal and regulatory requirements. Also to the continual development of the system, ensuring it remains adequate and effective.

Only by providing an outstanding service and product quality will we achieve our aims of long-term success and sustained improvements.

All personnel within the company are responsible for the quality of their work. **Leader Rubber Company** provides training and has established systems to assist all personnel to achieve the standards required. While the company endeavors to produce work and offer a product that we can be proud of, we have to recognize that we don't always achieve our standards. When a customer complains, we are committed to investigating the complaint and will do our best to put right all justified complaints.

The policy, organization, and procedures necessary to achieve the required standards are described in our Quality Management System.

The Quality Manager is responsible for the monitoring the Quality Management System and reports regularly to the Managing Director on the system's implementation, status and effectiveness.

The objectives of this company are set in the Business Plan. Objectives for individual are to carry out the work to the satisfaction of the client and in accordance with the contract as agreed with the client

Q.A. CONTROLLED DOCUMENT

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